DRIVER Collision process

Crash occurs and driver calls employer or accident management company.

→

Employer/Accident Management company ask relevant questions.

→

Serious

Ambulance required or vehicle not driveable or damage over £5k.

N →

Non Serious – Cause for concern

Are any of the following criteria met?

Any collision involving injury.

Any collision involving Third party.

Damage estimated at over £1000 repair costs.

Three or more manoeuvring incidents.

Y (from Serious)

Y (from Non Serious)

N

Compliance Bureau contacted.
Serious- Immediate telephone call received, scene   attended if appropriate, witness interviews etc

Non Serious - Cause for concern -   E mail received , telephone interview with driver, cause and reasons determined.

 Data collated and provided to employer with suitable recommendations and considerations.

Reviews of all data agreed if required.

Complete questionnaire and forward details of accident to Compliance Bureau if reviews required